

**The time has come!**  
**Puppy pick up is Just Around The Corner!! 4/21/2020**

Please check the schedule below

Puppy contracts and invoices will be sent out via DocuSign for electronic signatures within the next 24 hours. Please take some time and review the contracts. Please let me know if you have any questions prior to signing the contracts. Please sign the puppy contract as soon as you are comfortable with the contract. We would love to have all contracts signed ahead of time so that there is less to do on puppy go home day. Especially with puppy go home day being COVID19 style.

As soon as we know which puppy you are taking we will sign our portion of the contract and enter the microchip number to the contract as well. Once both of us have signed the contract with the correct microchip information, DocuSign will email both of us a fully executed contract in a PDF format. It's super easy!

**Our Address Is:**

Address and directions 5605 NE 179<sup>th</sup> Street Vancouver, WA 98686

Our new home is easy to find! If you are coming from I-5 you will take exit 9. Exit 9 is the Clark County Fairground Exit, Ridgefield. Head east and drive 2.2 miles. Our home is on the right. I just painted the mail box RED so it would be easier to find us. The gate at the front will be open and we will be ready!

I am totally re-writing all of our documents these day to accommodate a safe puppy pickup for everyone. Please know that normally puppy pickups are fun and entertaining and a moment you and your family will remember forever. We are doing our best to keep the fun level there and make each family feel special with their puppy pickups. I think one of the most difficult parts of this for me is the lack of personal bonding. There is so much love and attention that goes into each puppy that goes home. Family style puppy pickup for us is kind of like the icing on the top. Getting to spend the time with the families and answer questions and just getting to take the time to get to know everyone is a really important part of this process for us. So, moving to a drive-by puppy pick up is just pulling at my heart strings.

**Puppy Pickup COVID19 style:**

We normally have a 60-90 minute new puppy orientation in our living room with all families present at one time. With COVID19 that simply is not possible at this time. So, we've created a PDF file for everyone to review. I am asking that you make sure you have the time to go through this documentation before you pick up the puppy. I am also asking that you PLEASE take the time to read this documentation thoroughly before your email me with any questions. I'm fairly confident that most any questions that you will have will be answered in the documentation that we are providing to you, here. When you start to read

through this information please take notes. If you have any questions, I want to answer them for you. The puppy orientation PDF will cover everything that we normally cover at the puppy orientation in our home – minus any questions that come up from families. I've tried to include as much as I can think of.

We ask that while you are here if you pick up a puppy please be sitting on the ground. We had a visitor last summer that was standing on concrete holding a puppy and the puppy wiggled and caught them by surprise and landed on his head and got a trip to the ER.

### **Puppy Allocation:**

We have never allocated puppies to families before. Many breeders do this on a regular basis. This is just not something we've done before. So, we are going to ask a few questions. We are going to review the questions so please be as detailed as you can and give us as much information as you feel we need to help pick your future puppy. The puppies are going to be evaluated by a structural specialists on 4/20. At that time we will know who we are holding back for breeding and who are going to be available for families & or therapy/service dogs. We will take photos a few days before puppies are to go home and then I will reach out to each family on a personal level. Puppy allocation will still happen in the order in which deposits have been received. This is a great litter so I'm pretty dang confident that everyone will be happy with the outcome. We will try to do our best to place these puppies as we feel they will be best suited for your family.

I NEVER want a family leaving feeling like they got the left over puppies. There is NO SUCH THING in our home as a LEFT OVER puppy. All of these puppies are beautiful and just a bundle of love. All of these puppies will have an opinion of you as well as I'm sure you will of them too 😊

Before you pick up your puppy you will want to register your puppies microchip #. Please visit <https://www.akcreunite.org>. This is IMPORTANT. For some reason people have not been registering their microchip and to me this is really dangerous. Reunite has my contact information on file. So, they will always be able to reach me but I may not live so close to you and if your puppy gets lost you want to be reunited with your pup as soon as possible. So, we are now asking that while I'm filling out the microchip information and signing the contract that you are pulling up on your phone and registering your puppies microchip number with your contact information. You will need a credit card to complete this process. AKC Reunite charges a one time registration fee. I will provide the microchip number to you before

We will have Trupanion Insurance binders ready for you. You are receiving 1 month of free pet insurance for you puppy. You must call in and register your puppy within 24 hours of puppy pick up. You must register the puppy 24 hours before or after you pick the puppy up in order to get the free one month coverage. We always recommend that everyone

register your puppy before you leave our house. That way you do not get busy and forget to do so. I highly recommend that everyone keep pet insurance for at least the first year. During your first year you will be getting immunizations and several vet visits through this process. Not to mention you will also need a spay or a neuter somewhere between 6-9 months depending upon the restrictions that we are dealing with. Most ER visits are with puppies. The eat stuff... and until you are trained to keep everything picked up and out of reach I would keep insurance 😊 Not to mention Parvo if your puppy gets Parvo you will want insurance. Parvo usually only happens when they are puppies and not fully vaccinated. A client of our in California, their puppy caught Distemper. Sadly, the puppy died. But Trupanion covered all the vet bills except the deductible.

We hope you enjoy puppy pick up day. Puppy pick up day is so much fun! It makes what we do the best part. Through our puppies we've had the opportunity to meet so many families that we would have never had the opportunity to meet. Have fun and enjoy the puppy time and welcome to the Moonlit Acres family!

### **Pick up time on 4/21/20**

**9:00 am Dalen**

**9:30 am Rhodes**

**10:00 am Gish**

**10:30 am Kumar**

We are excited to meeting everyone. Puppy pick up days are amazing! So much fun... If you have any questions or if you get lost please call me on my cell. Again, we are the almost exactly 2.2 miles east of I-5. The gate will be open. 😊

Lastly, here is a link that will provide you with a ton of information. Grab a cup of coffee and make sure you have some time. I've had some people tell me that I should modify this to state grab a POT of coffee. 😊 There is information on here regarding food and supplements, training, medical records... just for **Scarlett x Luke's Puppy Families**. Some of the documents on here you will want to download and save as you will want to take them to the vet with you for your first well baby exam. Some of the links will not be activated until their well baby checkup is complete such as the link for the Litter Report.

<https://www.moonlitacres.com/scarlett-s-families>

ALSO.... Important information. Your puppy will have a custom collar... Puppy collars are difficult to buy without your puppy being with you. So, we have custom collars made for each baby that goes home so no need to.

We went to Super Zoo last year in Vegas. It is one of the largest pet conventions in the US for pet supplies. And we have lots of stuff available. We are going to have some nice go home bags for everyone. In addition, there will be everything from fantastic toys, food bowls, dog beds available for purchase. We have kennels, we only have a few. If you would like a kennel we have Skudo kennels in 27", 32" & 36". A 27" or 32" should be fine for the duration of these puppies lives. If you would like to purchase a kennel please let me know as we may need to order additional kennels prior to puppy go home day. I really like these kennels. They are hard-sided plastic with quality latches. We also have options of wheels (Which I LOVE) I can scoot my potty training puppies all over my house and I can also take them into the vet on wheels. Such a nice option to have.



**TRAVELING with puppy in airplane cabin:** If you are traveling in on plane we have puppy luggage carriers here. We just purchased a large quantity of dog bag carriers. In the past I've spent a lot of time trying to help families find the right dog carrier for their plane ride home. We are working to make this process much easier on everyone... plus if we provide the carrier we can have our mama dog snuggle with the liner that goes on the bottom of the carrier floor, before she goes home. We have carriers available starting at \$64. They are super nice carriers and come in a variety of colors and designer fabrics. Each carrier has three openings with mesh for breathability. Some have shoulder straps, some can be a backpack and others strap onto your luggage. All of them have safety straps on the inside which I LOVE. If you need a bag just let me know.

We have soft toys and chew toys... we have ordered a TONS of toys. I ordered toys that I know our puppies would enjoy playing with. A lot of the toys that we ordered are toys that have arms and legs and will be great for playing tug of war with. Lots of chew toys and bully sticks just arrived as well.

Dog bowls: we just found a local vendor in PDX that makes portable food bowls so if any of you hikers are going to need a collapsible bowl we have them. They are great for the car too. We also found a company that was from Australia, that has food bowls that have a prickly bottom to it. It is designed to help scrape bacteria off of your dogs tongue! They come in orange and green. With us having Golden Retrievers we also got some slow feeder bowls and some "licky mats". The Licky Mats help keep your dog occupied if have to leave.

COVID19 forced me to throw together an online store. We are still adding things to it but it's setup as of two days ago and we are taking orders. We have literally have everything you will need to take a puppy home. Any stuffed animals that you buy we will have the puppies mama snuggle with before she leaves. All orders will be ready for pickup on the day of puppy pickup. Here is the site: <https://www.moonlitacres.com/shop> As we get new items we will add them to the site.

Really quick note on kenneling and separation anxiety. We have been kenneling the puppies 2 times a day for the last week. They are starting to do better with it. It's a tough process to get through. When you take your puppy home the first three nights are always the most difficult. If you get nothing else from our online store I would recommend getting a Snuggle Puppy. If you preorder a snuggle puppy we will have mama snuggle with the toy before she goes home. These Snuggle Puppies have a battery operated heartbeat and heating pads that go inside. The puppies moms usually go home when the puppies reach 7 weeks of age. And then at 8 weeks of age the puppies no longer have littermates they now have humans. And now you are going to put them in a kennel at night, all by themselves. These Snuggle Puppies dramatically help the night time kenneling process. Highly recommended!

We have been in quarantine for what seems like a lifetime. But for the last two weeks our staff has moved in with us and no one has been in our home. We are doing everything that we can do to keep ourselves safe so that the puppies have a team of people to care for them. If you are feeling sick, please postpone coming or send someone else. We would normally shake hand and sometimes we get hugs as families are leaving. And normally it's wonderful! But I think we all need to remember to stay 6+' apart at this time.

We are so excited to meet all of you and introduce you to your new baby! If you have any questions, please shoot us an email or a quick call.

*See you soon!*

*Dana - Moonlit Acres*

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